



Preferred Care

CUSTOMER CARE BY SULLAIR™

Regular compressor maintenance yields maximum output and reduced downtime

Providing:

- Assurance that your compressor is operating at peak efficiency at all times
- Routine compressed air system evaluation and reporting
- 24/7 emergency breakdown service

Sullair Preferred Care

Regular Scheduled Maintenance Performed by Our Skilled Technicians

Proper maintenance practices ensure peak performance and uninterrupted service from your Sullair compressor.

Avoid the unexpected costs of compressor failure and downtime. Under Sullair's Preferred Care, we can provide you a maintenance program tailored to your specific needs. Some of the routine maintenance functions include:

- ✓ Inspection of key components such as filters, separator element, and compressor fluid, and recommendations for replacement, if appropriate
- ✓ Functional tests on compressor and associated equipment

All services and functional tests will be identified to ensure that the compressor performs in compliance with manufacturer operating and maintenance instructions.



Sullair Preferred Care

Sullair Preferred Care is but one component of a Total Service Solution available from Sullair through its distributor partners. As a Preferred Care customer, you're kept up to date with all advances in the Sullair product range and proficiencies achieved throughout our service operations.

CUSTOMER CARE by SULLAIR™

CUSTOMER CARE BY SULLAIR™ is a component of Sullair AirMetrixSM— solutions to help compressed air users reduce their energy costs and improve their productivity by analyzing, managing, and controlling total compressed air systems.

CUSTOMER CARE BY SULLAIR™ is only available from an authorized Sullair Distributor.

All Sullair Service Agreements may not be available in all locations. The content of Sullair Service Agreements may vary by market.

Sullair Corporation is committed to a program of continuous improvement.

Products and services may change without notice. Consult your Sullair representative or an authorized Sullair Distributor.

**Sullair Service Parts:
Built to the Highest Standard**

We use only Sullair Service Parts designed specifically for Sullair compressors and made of the highest quality materials. Superior parts mean superior performance. You purchased a Sullair compressor because of its reputation for performance and durability. Anything less than Sullair Service Parts put your compressor and production in jeopardy.

Written Report

Under the program, each time we have completed a maintenance call, you'll receive a comprehensive field service report on your compressor and commentary on the other equipment in the compressed air system. This helps you and your team to fully understand the work performed and the condition of your compressed air system.

Compressor History

Because we are partners in this process, the maintenance history of your system is always available to you. We will also advise you of the general environmental conditions that will have an impact on the life of your compressed air system.



Preferred Care is provided for the customer and equipment listed here:

Customer: _____

Address: _____

City, State, Zip: _____

Equipment: Compressor/Dryer/Filter/Other (Specify)	Serial Number	Commission Date

Air Audits

Sullair air audits review your entire compressed air system to identify ways to maximize efficiency; reduce waste; and reduce utility, maintenance, and equipment costs. And, Sullair is the only compressor manufacturer to offer three levels of air system audits that address the Department of Energy's standard levels — walk-through, assessment, and audit.

CUSTOMER CARE BY SULLAIR™

Our Customer Care program gives you a complete package of all the system maintenance resources you need, and our training programs teach you how to properly operate, maintain, and service Sullair equipment. Our global customer support network gives you high-speed access to genuine Sullair Service Parts and responsive, knowledgeable service.

AirTility™

Sullair's AirTility™ is the industry's most comprehensive air outsourcing solution. Think of AirTility™ for your compressed air system just as you think of the electrical and water systems at your facility — as a utility. AirTility™ is for those who want a reliable, safe compressed air system with no capital expenditures and no maintenance worries.

System Monitoring

Sullair's eConnect™ remotely monitors and diagnoses the health of your compressed air equipment. Using only a computer and a web browser, the status of your entire system can be viewed from anywhere in the world. System monitoring also helps in preventive maintenance and trend analysis.

Core Products

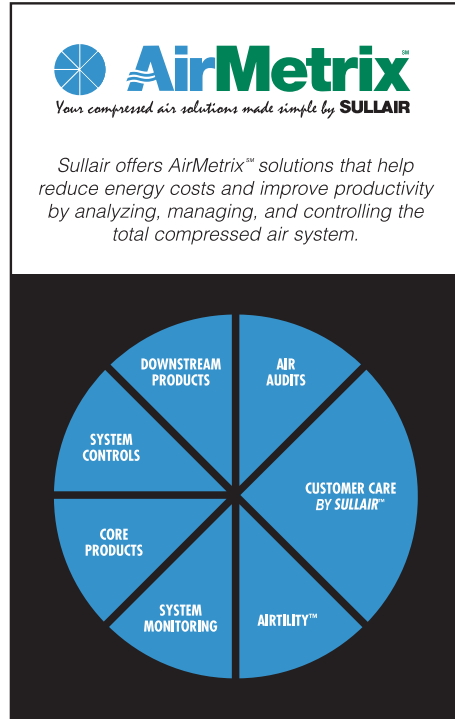
No one gives you more ways to efficiently produce clean air power than Sullair. Compressors are the heart of our business, and our reputation for reliability is reflected in our entire industrial compressor range, from 5 to 600 hp. Sullair also offers a wide range of dryers and filters for contaminant removal, as well as a range of rotary screw vacuum systems.

System Controls

Compressed air system controls match compressed air supply with system demand, and let you take a total systems approach to the most efficient production, distribution, and use of compressed air. Proper control is essential to efficient system operation and high performance.

Downstream Products

Sullair — and our distributor partners — are complete systems solutions providers for the demand side of your compressed air system. From the filter, regulator, and lubricator to the piping system and storage tanks, we provide a complete range of equipment and expertise to help keep your system at peak productivity.



For more information on Sullair products and services, please contact your local Sullair distributor.



www.sullair.com

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