



# Superior Care

CUSTOMER CARE BY SULLAIR™

*Outsourced maintenance  
keeps your compressor  
at peak operating efficiency*



**Providing:**

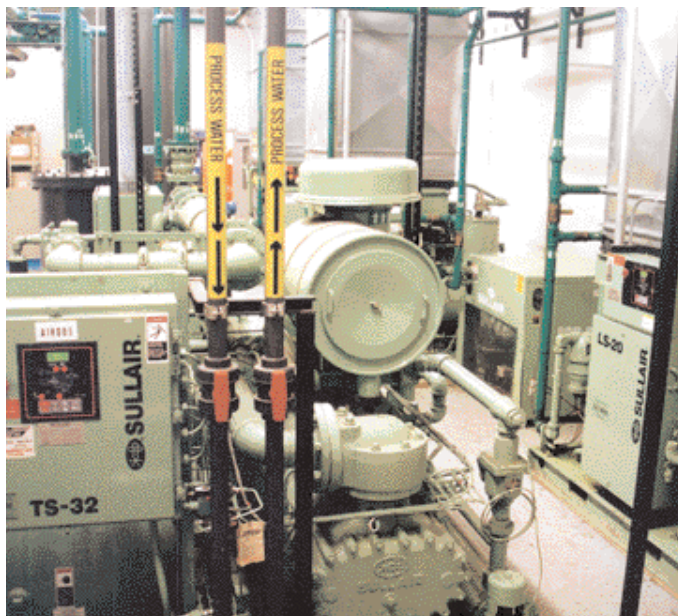
- Maximum compressed air system uptime for increased plant production
- Routine compressed air system evaluation and reporting
- 24/7 emergency breakdown service

# Sullair Superior Care

Long-Term Comprehensive Maintenance Performed by Skilled Technicians

**For maximum plant production, proper maintenance of your Sullair compressed air system is key to uninterrupted service.**

Let us function as your compressor maintenance staff and provide a complete program to help you avoid the unexpected expense of compressor failure and production downtime.



## **Sullair Service Parts: Built to the Highest Standard**

We use only Sullair Service Parts designed specifically for Sullair compressors and made of the highest quality materials. Superior parts mean superior performance. You purchased a Sullair compressor because of its reputation for performance and durability. Anything less than a Sullair Service Part puts your compressor and production in jeopardy.

## Sullair Superior Care

Sullair Superior Care is but one component of a Total Service Solution available from Sullair through its distributor partners. As a Superior Care customer, you're kept up to date with all advances in the Sullair product range and proficiencies achieved throughout our service operations.

## **CUSTOMER** care by SULLAIR

CUSTOMER CARE BY SULLAIR™ is a component of Sullair AirMetrix<sup>SM</sup>— solutions to help compressed air users reduce their energy costs and improve their productivity by analyzing, managing, and controlling total compressed air systems.

**CUSTOMER CARE BY SULLAIR™ is only available from an authorized Sullair Distributor.**

All Sullair Service Agreements may not be available in all locations. The content of Sullair Service Agreements may vary by market.

Sullair Corporation is committed to a program of continuous improvement.

Products and services may change without notice. Consult your Sullair representative or an authorized Sullair Distributor.

**Our Partnership**

When we complete your compressor maintenance, you'll receive a comprehensive field service report on your compressors and commentary on the other equipment in the compressed air system. And, because we are partners in this process, the maintenance history of your system is always available to you. We will also advise you of the general environmental conditions that will have an impact on the life of your compressed air system. And should an unexpected emergency arise, we'll be there — 24/7.

**Other Services**

The Superior Care Program offers you all of our skills and resources. Our technicians receive ongoing training to stay abreast of the latest service practices and techniques. Our total capabilities are available to you, including services such as properly sizing equipment to your needs and a complete system evaluation.



**Superior Care is provided for the customer and equipment listed here:**

Customer: \_\_\_\_\_

Address: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_

<b>Equipment:</b> Compressor/Dryer/Filter/Other (Specify)	<b>Serial Number</b>	<b>Commission Date</b>

## Air Audits

Sullair air audits review your entire compressed air system to identify ways to maximize efficiency; reduce waste; and reduce utility, maintenance, and equipment costs. And, Sullair is the only compressor manufacturer to offer three levels of air system audits that address the Department of Energy's standard levels — walk-through, assessment, and audit.

## CUSTOMER CARE BY SULLAIR™

Our Customer Care program gives you a complete package of all the system maintenance resources you need, and our training programs teach you how to properly operate, maintain, and service Sullair equipment. Our global customer support network gives you high-speed access to genuine Sullair service parts and responsive, knowledgeable service.

## AirTility™

Sullair's AirTility™ is the industry's most comprehensive air outsourcing solution. Think of AirTility™ for your compressed air system just as you think of the electrical and water systems at your facility — as a utility. AirTility™ is for those who want a reliable, safe compressed air system with no capital expenditures and no maintenance worries.

## System Monitoring

Sullair's eConnect™ remotely monitors and diagnoses the health of your compressed air equipment. Using only a computer and a web browser, the status of your entire system can be viewed from anywhere in the world. System monitoring also helps in preventive maintenance and trend analysis.

## Core Products

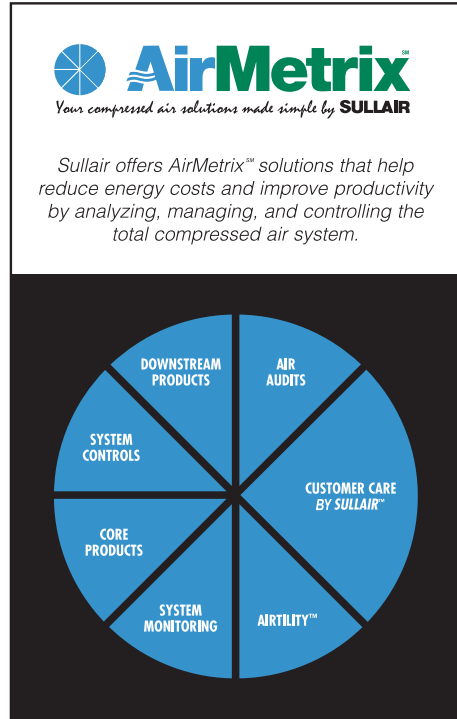
No one gives you more ways to efficiently produce clean air power than Sullair. Compressors are the heart of our business, and our reputation for reliability is reflected in our entire industrial compressor range, from 5 to 600 hp. Sullair also offers a wide range of dryers and filters for contaminant removal, as well as a range of rotary screw vacuum systems.

## System Controls

Compressed air system controls match compressed air supply with system demand, and let you take a total systems approach to the most efficient production, distribution, and use of compressed air. Proper control is essential to efficient system operation and high performance.

## Downstream Products

Sullair — and our distributor partners — are complete systems solutions providers for the demand side of your compressed air system. From the filter, regulator, and lubricator to the piping system and storage tanks, we provide a complete range of equipment and expertise to help keep your system at peak productivity.



**For more information on Sullair products and services, please contact your local Sullair distributor.**



[www.sullair.com](http://www.sullair.com)

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